VAC SOFTTECK
Goddess of Communications

Convergence in Communication to cut cost & Increase Efficiency

An IP PBX (Internet Protocol Private Branch Exchange) is a type of private branch exchange (PBX) phone system that connects telephone extensions to the public switched telephone network (PSTN) and provides internal communication for a business or organization via Internet Protocol (IP) networks. It uses Voice over Internet Protocol (VoIP) technology for making and receiving calls, transmitting voice data over the internet or internal IP network rather than traditional phone lines.

- Conference Bridge
- CRM Integration
- Multiple Branch Connectivity
- Wired or Wireless Connectivity is assured

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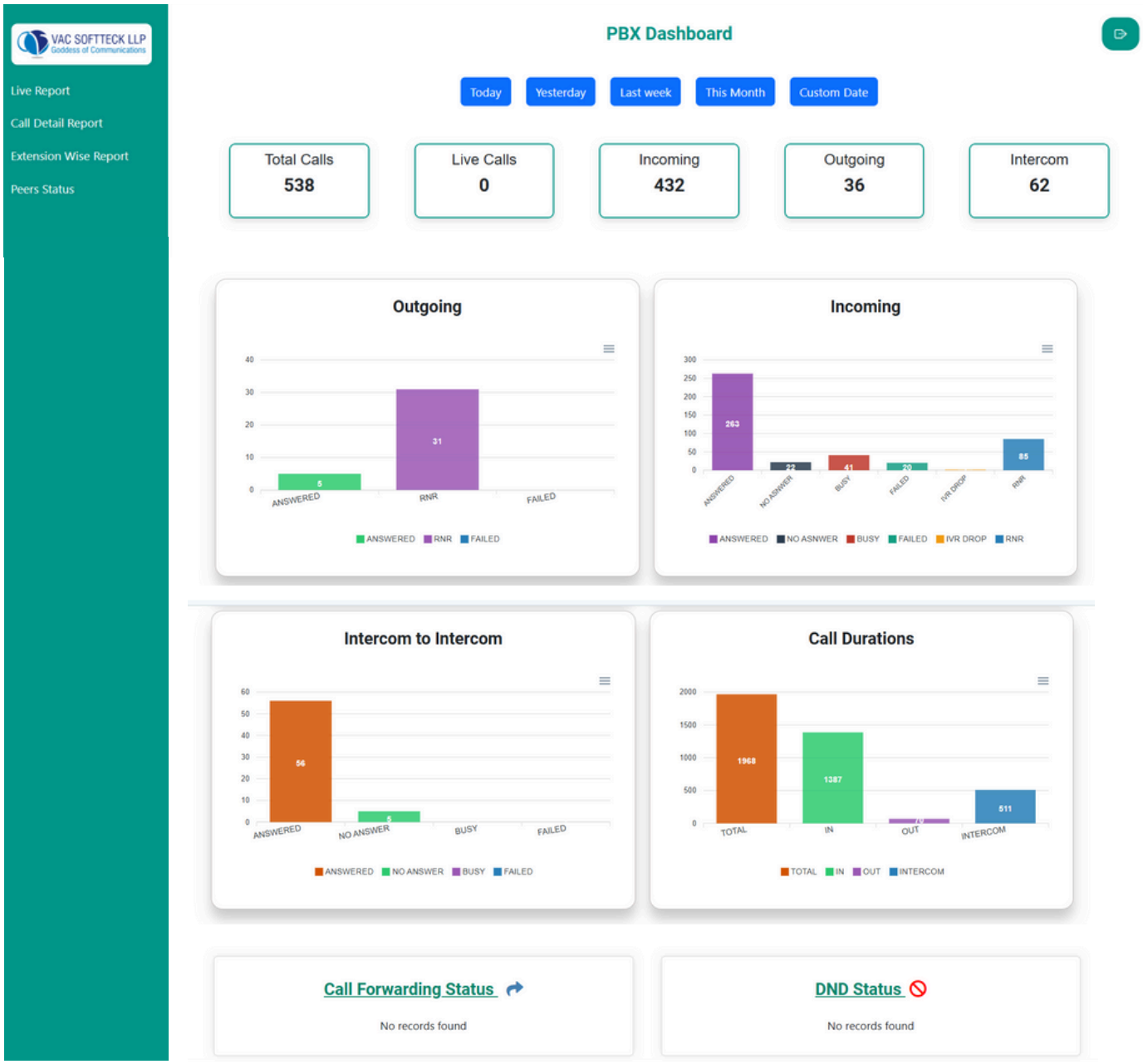
PBX Dashboard Login

VAC IPPBX is private telephone switching system within an enterprise to converge data and voice networks. This means that internet access, VOIP communications and traditional telephone communications are all possible using a single line. This provides flexibility as an enterprise grows & can also reduce long term operation and maintenance costs.

Admin users can typically:

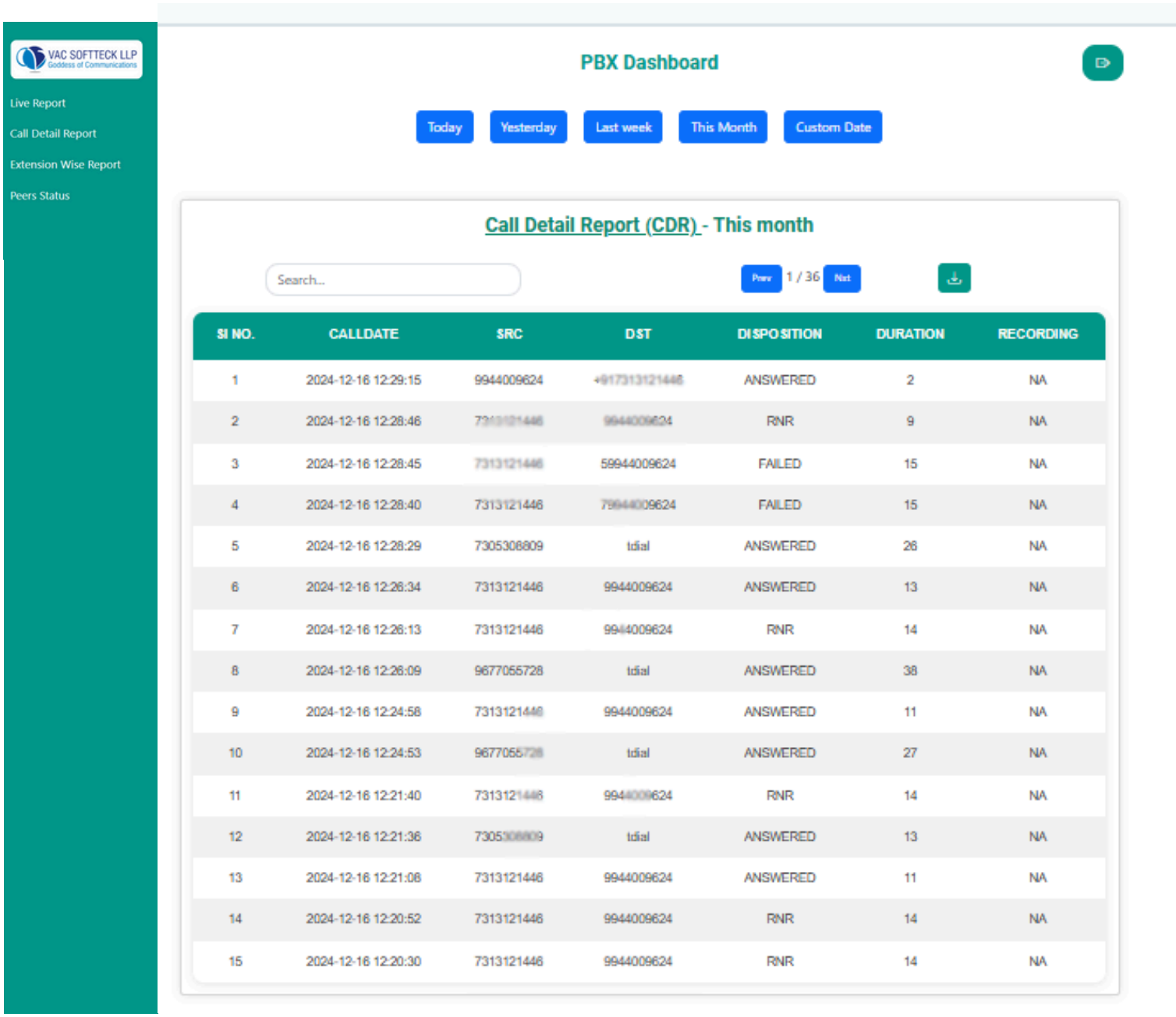
1. Log in using their username and password.
2. View and manage user details such as:
    - User accounts
    - Call logs
    - Active connections
3. Monitor activity on the PBX system, ensuring smooth communication.

PBX Dashboard Login



This dashboard provides an overview of PBX system performance with real-time metrics for incoming, outgoing, intercom calls, and durations. It combines clear numerical summaries with bar charts for quick analysis.

Call Detail Report (CDR)



SI NO.	CALLDATE	SRC	DST	DISPOSITION	DURATION	RECORDING
1	2024-12-16 12:29:15	9944009624	+917313121446	ANSWERED	2	NA
2	2024-12-16 12:28:46	7313121446	9944009624	RNR	9	NA
3	2024-12-16 12:28:45	7313121446	59944009624	FAILED	15	NA
4	2024-12-16 12:28:40	7313121446	79944009624	FAILED	15	NA
5	2024-12-16 12:28:29	7305306809	tdial	ANSWERED	26	NA
6	2024-12-16 12:26:34	7313121446	9944009624	ANSWERED	13	NA
7	2024-12-16 12:26:13	7313121446	9944009624	RNR	14	NA
8	2024-12-16 12:26:09	9677055728	tdial	ANSWERED	38	NA
9	2024-12-16 12:24:58	7313121446	9944009624	ANSWERED	11	NA
10	2024-12-16 12:24:53	9677055728	tdial	ANSWERED	27	NA
11	2024-12-16 12:21:40	7313121446	9944009624	RNR	14	NA
12	2024-12-16 12:21:36	7305306809	tdial	ANSWERED	13	NA
13	2024-12-16 12:21:08	7313121446	9944009624	ANSWERED	11	NA
14	2024-12-16 12:20:52	7313121446	9944009624	RNR	14	NA
15	2024-12-16 12:20:30	7313121446	9944009624	RNR	14	NA

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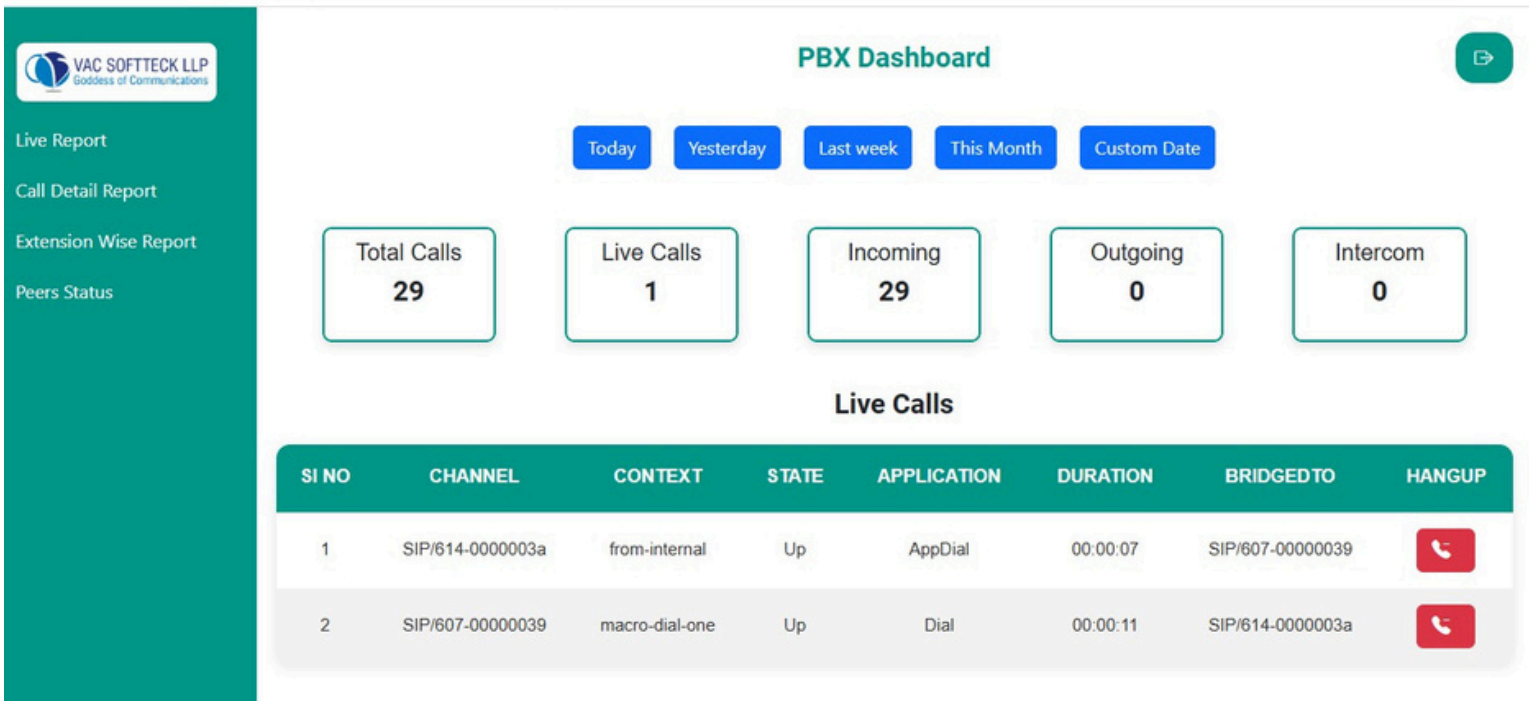
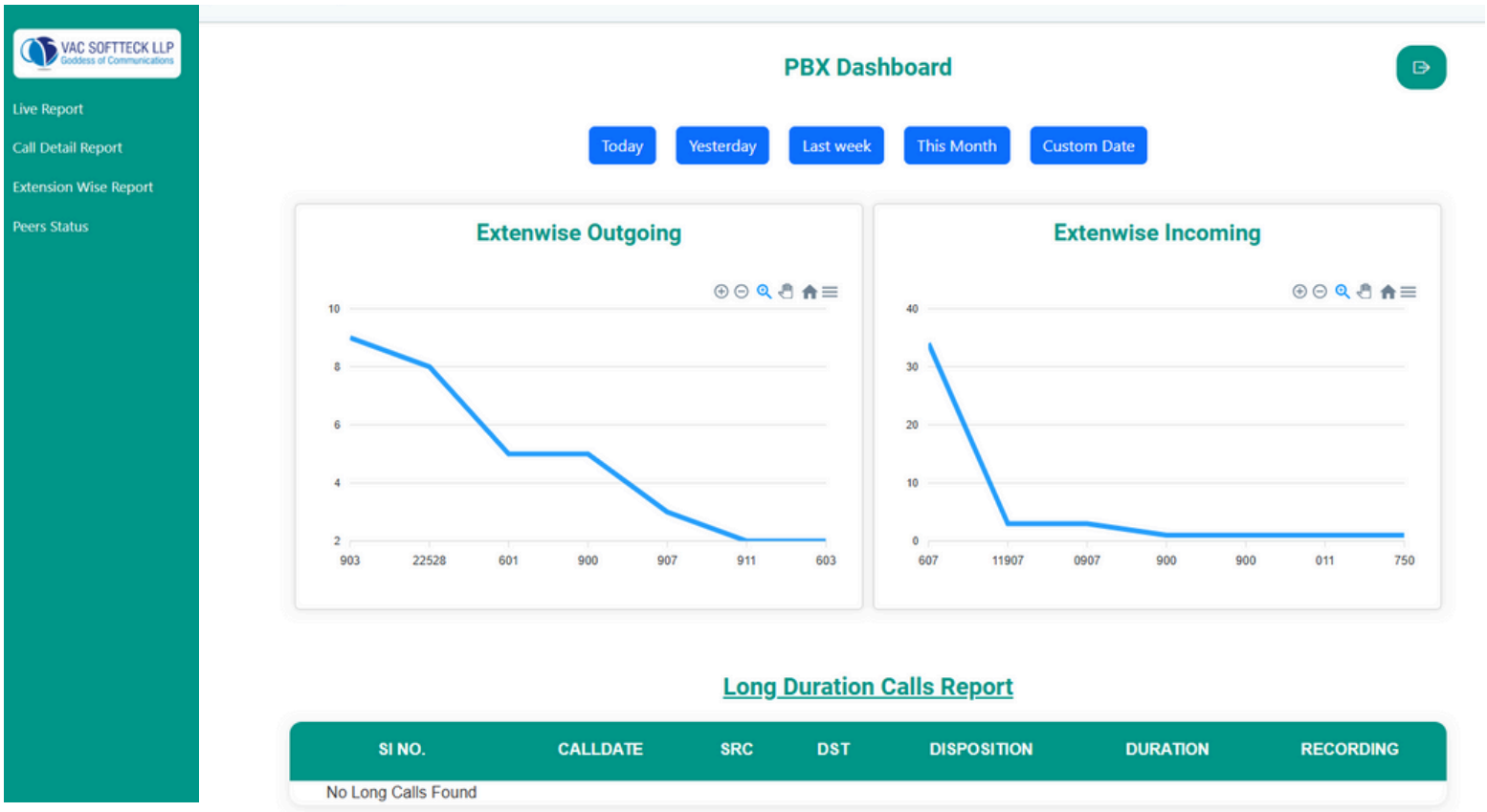


The PBX Dashboard currently shows:

- Total incoming calls, with 1 live call ongoing.
- The live call involves SIP channels, with a duration and seconds respectively.

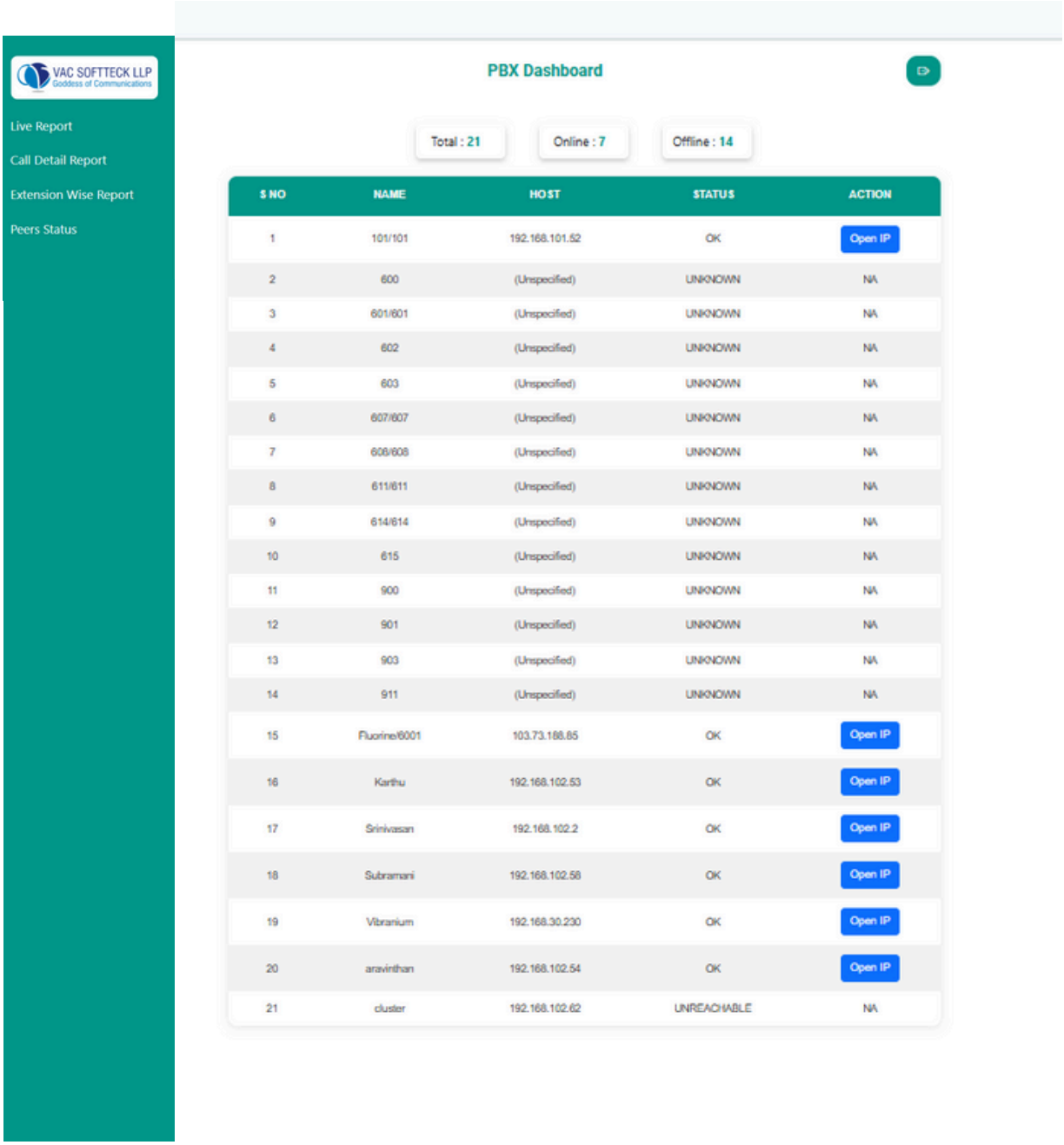
This dashboard allows monitoring and managing active calls effectively in real time.

Extension Wise Report



The dashboard provides a visual representation of extension-wise call performance for both outgoing and incoming calls. The graphs reveal a significant drop in both call types across extensions, suggesting low call activity for most extensions. Additionally, the Long Duration Calls Report shows no recorded long calls, indicating minimal extended conversations. This dashboard serves as a centralized tool for monitoring call trends and performance in a local PBX system.

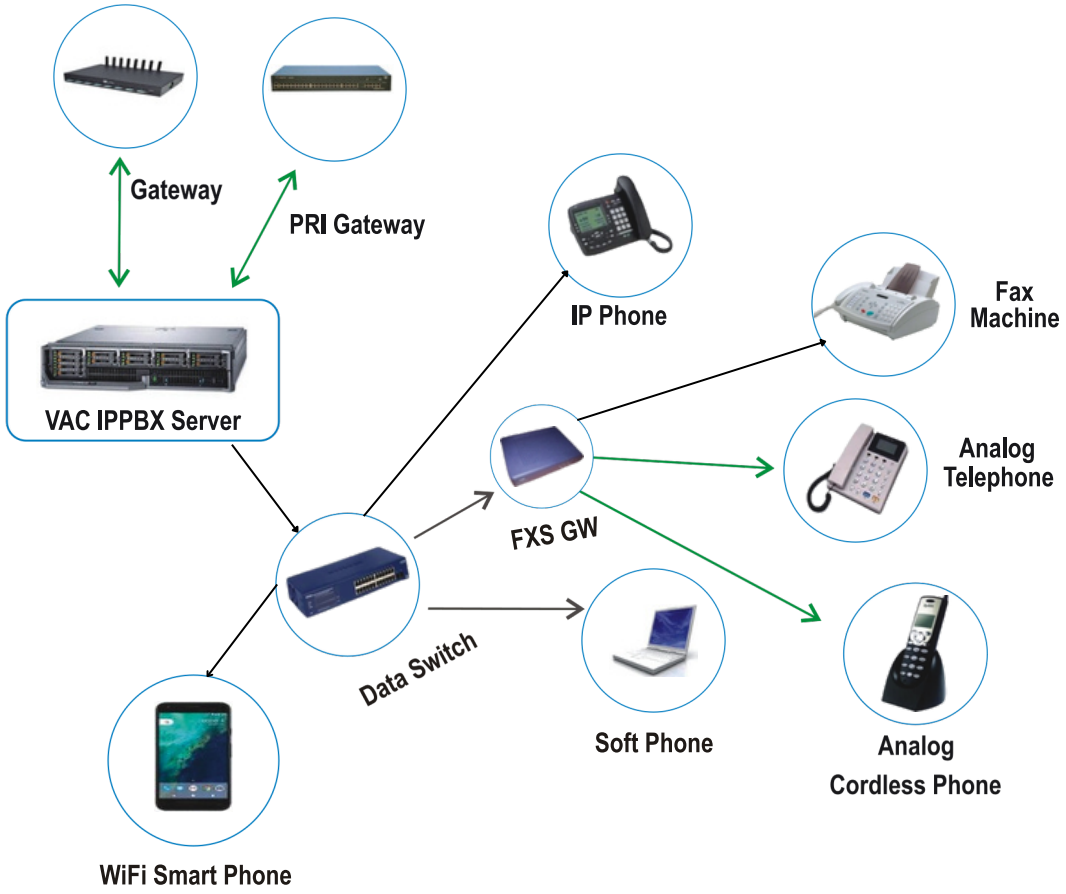
Extension Wise Report



S NO	NAME	HOST	STATUS	ACTION
1	101/101	192.168.101.52	OK	Open IP
2	600	(Unspecified)	UNKNOWN	NA
3	601/601	(Unspecified)	UNKNOWN	NA
4	602	(Unspecified)	UNKNOWN	NA
5	603	(Unspecified)	UNKNOWN	NA
6	607/607	(Unspecified)	UNKNOWN	NA
7	608/608	(Unspecified)	UNKNOWN	NA
8	611/611	(Unspecified)	UNKNOWN	NA
9	614/614	(Unspecified)	UNKNOWN	NA
10	615	(Unspecified)	UNKNOWN	NA
11	900	(Unspecified)	UNKNOWN	NA
12	901	(Unspecified)	UNKNOWN	NA
13	903	(Unspecified)	UNKNOWN	NA
14	911	(Unspecified)	UNKNOWN	NA
15	Fluorine/6001	103.73.188.85	OK	Open IP
16	Karthu	192.168.102.53	OK	Open IP
17	Srinivasan	192.168.102.2	OK	Open IP
18	Subramani	192.168.102.58	OK	Open IP
19	Vibranium	192.168.30.230	OK	Open IP
20	aravinthan	192.168.102.54	OK	Open IP
21	cluster	192.168.102.62	UNREACHABLE	NA

The dashboard helps monitor the connectivity and status of devices in the PBX system. Immediate attention may be required for the offline and unreachable devices to ensure system stability and smooth communication operations.

VAC IPPBX



IPBX Product Features:

- GUI based Operator Console
- Call Recordings
- Multiparty Conference
- Multi Level IVR
- Soft Phone
- Forward on Busy / No Answer
- SIP Extension on Smart Phone
- CRM based Call Routing
- Parallel Ringing
- Caller ID
- Distributed Office Setup
- CDR Reports
- Voicemail to Email
- Call pop up with CRM

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Cloud / Premises

Upgrade Your EPABX To IPPBX

- **Dynamic IVR**
- **Distributed office set up**
- **Smart phone as extension**
- **Audio Conference Bridge**
- **Call Recording**
- **Less down time**
- **Scalability**

VAC IP PBX systems offer numerous advantages over traditional PBX systems, including cost savings, scalability, flexibility, and advanced features such as voicemail, auto-attendant, call forwarding, conference calling, and more. They are highly suitable for businesses of all sizes, from small units to large enterprises, looking to modernize their communication infrastructure.

VAC IP PBX systems comes with a wide range of features designed to enhance communication within organizations. Here are some common features you'll find in an IP PBX system:

Calling: VAC IPPBX Software enables you to make and receive calls over the internet or internal IP network, reducing costs associated with traditional phone lines.

Extension Dialing: Users can dial internal extensions to reach colleagues within the organization easily. Our IPPBX enable users to have IP Phones on LAN network, analog phones with gateway interface and android phones with wifi.

Interactive Voice Response (IVR): VAC IPPBX greets and directs callers, thru an automated voice menu system, to the appropriate department or extension. Greeting message can be customized.

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Voicemail: Our software allows you to record and manage voicemail messages, accessible through phones or web interfaces.

Call Transfer: You can transfer calls to other extensions or external numbers seamlessly.

Call Forwarding: VAC IPPBX helps you to forward calls to other extensions or external numbers based on predefined conditions or user preferences.

Call Recording: Our IPPBX software gives you the flexibility to record incoming or outgoing calls for quality assurance, training, or compliance purposes.

Conference : VAC IPPBX helps you to create multi conference bridges with internal and external participants. Such conferences can also be recorded and shared with other stake holders who could not to participate in the conference.

Unified Messaging: You can access voicemail, email, and fax messages from a single interface in our VAC IPPBX.

Call Queuing: Manage incoming calls during peak times by placing them in a queue and playing customizable messages or music while waiting.

Call Monitoring and Barging: Supervisors can monitor live calls and intervene if necessary, or join the call silently for training or assistance.

Integration with CRM and other Business Applications: Integration with customer relationship management (CRM) systems or other business applications for improved productivity and customer service.

Security Features: Encryption, access control, and authentication mechanisms to ensure the security of communications.

Scalability: Easily add or remove extensions and features as the organization grows or changes.

Mobility: Support for mobile devices, allowing employees to stay connected even when away from the office.

Call Analytics and Reporting: Generate reports on call volume, duration, and other metrics for performance evaluation and optimization.

Interconnect your existing EPABX for analog extensions These features can vary depending on the specific IP PBX system and the needs of the organization. Many IP PBX systems offer customization options to tailor the features to the unique requirements of each business.

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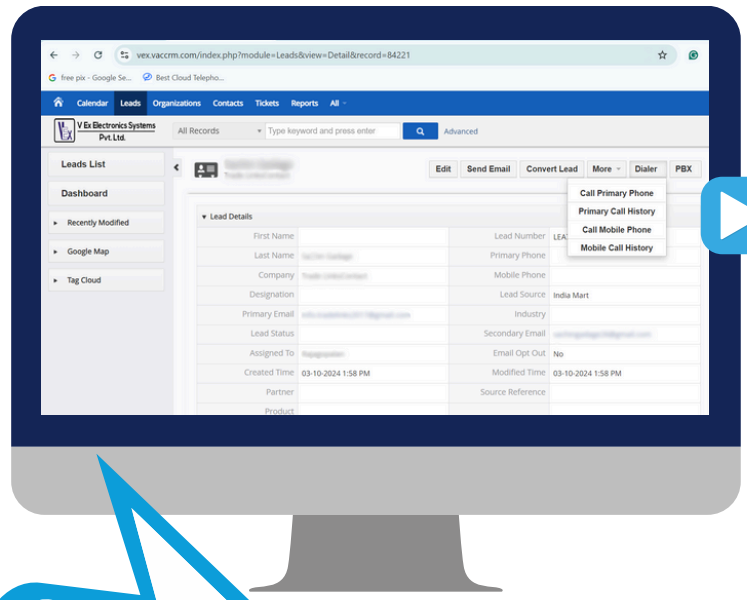
Cloud / Premises



Call Recording

Integrate

VAC CRM & VAC IPPBX

Use Click to call from the contact page. Get call recordings stored in the same page for future reference.

Seamlessly connect your business with our AI-powered VAC IPPBX, featuring cutting-edge technology to enhance communication efficiency and reliability

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VAC SOFTTECK
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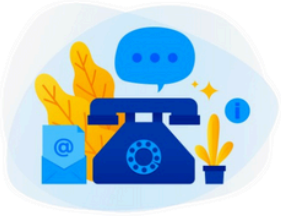
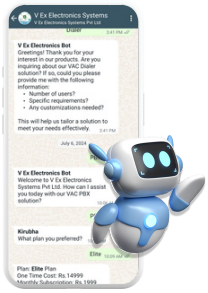
VAC DIALER

VAC DOC
HOSPITAL MANAGEMENT SOFTWARE



VAC IPPBX



VAC SmartTick
WITH AI

Thank You

VAC CRM

Our Valuable Clients

LMW · Satvat Holistics · rela Hospital · Aditya Birla Capital Stocks & Securities · KTV · Chitra Hospitals · unisafe · Peepal Prodigy School · roundtrip.in · SRMC Chennai · anderson Diagnostics & Labs · Joseph Hospitals · Amaze Travels

Integrate AI-DRIVEN VAC IPPBX
With
AI-DRIVEN VAC DIALER, SmartTick & CRM - All In One Platform

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